

#250058 - Appeal

Summary News Related Actions

Case Details

Topic	Appeals - Other	Form Type	FCC Form 471
Status	Closed	Form Number	989105
Priority	High	Created By	Barry Branscum
Inquiry Type	Web	Created On	10/1/2018 11:40 AM EDT
Assigned To	Kelly Miller	Organization	PORTAGEVILLE SCHOOL DISTRICT

Case Description

**Description** I received my appeal notice for BEN 137079 , Form 471 Application #989105 today (October 1, 2018) stating I did not file an appeal within 60 days of First notification. The first letter I received was on August 21, 2018 which was a Demand for Payment of Debt owed to the United States. I believe I provided all the correct documentation that provided evidence we did what we were instructed to do by USAC based on the letter attached below. We never received notification in June as the appeal states our first notification happened. If I had, then we would have filed an appeal immediately because we feel as though we did everything according to instructions provided in August of 2017 as the attached notification states. We ask that you take this into consideration in your appeal decision. As far as we can tell, we did everything correctly as per USAC letter instructions except receive the initial notification on June 18, 2018. We did file an appeal after talking with USAC for directions on what to do on Sept. 9, 2018. We thought we were within our 60 days of initial notification. We were under the impression Aug. 21, 2018 was our first notification. Thanks for your consideration in this issue.

Our BEN 137079

FRN # 2717593

471# 989105

Case Artifacts

Documents

Name	Internal?	Uploaded By	Upload Date
Network Innovations Appeal September 9 2018		Barry Branscum	10/1/18 11:40 AM

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Internal/External	Date
Kelly Miller	Case status was updated to: Closed	Internal	10/3/2018 1:32 PM EDT
Kelly Miller	Thank you for submitting your correspondence to the Schools & Libraries Division (SLD) of the Universal Service Administrative Company.  An appeal has been created. This message serves as a receipt confirmation of your submission. This customer service case will be closed.	External	10/3/2018 1:31 PM EDT
Kelly Miller	Case was routed to Customer Service Tier 2	Internal	10/3/2018 11:58 AM EDT
Dequanna Anderson	Case was routed to Customer Service Management	Internal	10/2/2018 5:12 PM EDT

User	Note	Internal/External	Date
Dequanna Anderson	Thank you for contacting USAC Client Service Bureau regarding your appeal.  We have escalated your case to USAC customer service management for a response. If you have additional questions, please contact us at (888)-203-8100.  Thank you, DeQuanna A. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100	External	10/2/2018 5:11 PM EDT
Dequanna Anderson	Case title was updated to: Appeal	Internal	10/2/2018 5:11 PM EDT
Dequanna Anderson	Case status was updated to: Pending USAC	Internal	10/2/2018 5:11 PM EDT
Dequanna Anderson	Case was routed to Customer Service Tier 2	Internal	10/2/2018 10:49 AM EDT
EPC System	Case status was updated to: Pending	Internal	10/1/2018 11:40 AM EDT
9 items			

Case Contact

Case Contact Barry Branscum

